

PARENT EDUCATION

- Bill Wilson Center** (408) 243-0222
Offers parenting classes to parents of youth ages 12 – 17 years
- Children’s Health Council**..... (650) 617-3812
Parenting classes, parent support and coaching
- City of Sunnyvale Youth and Family Resources** (408) 730-7800
Provides parent education classes and child care provider workshops
- Hand in Hand** (650) 322-5323
Offers parent education, parenting groups and parent books
- Lighthouse of Hope Counseling Center** (408) 716-8101
Provides parent education and counseling
- Parents Helping Parents** (408) 727-5775
Empowering families and communities to meet children’s special needs
- Parents Place**..... (650) 688-3035
Parenting education and workshops, special needs resources, family counseling and referrals to resources
- YMCA of Silicon Valley** (408) 295-4011
Classes for parents of toddlers through teens

PUBLIC SAFETY

Police • Fire • Ambulance911

Non-emergency Numbers

California Highway Patrol (408) 467-5400

City of Sunnyvale Public Safety (408) 730-7100

Gang Intervention/Prevention

Catholic Charities of Santa Clara County (408) 938-6731
921 S. First Street, San Jose
Individual and family support, gang intervention, mediation and crisis response

MACSA (408) 928-1080
2254 Alum Rock, San Jose
Provides gang intervention and mentoring services for ages 10–21

Neighborhoods

City of Sunnyvale Community Resources (408) 730-7599
Resident and neighborhood association support

City of Sunnyvale Neighborhood Preservation..... (408) 730-7610
Information about city ordinances, codes and regulations

Neighborhood Enhancement Action Team (NEAT) (408) 245-NEAT (6328)
Engaging community members to enhance quality of life in their neighborhoods

Sunnyvale Neighborhoods Actively Prepare (SNAP) (408) 730-7190
City of Sunnyvale Public Safety

SENIOR ADULT SERVICES

Sunnyvale Community Services..... (408) 738-4321
725 Kifer Road, Sunnyvale
Monthly food programs for seniors and families. Information and referral services available

Sunnyvale Nutrition Site (408) 739-0833
535 Old San Francisco Rd, Sunnyvale
Provides nutritional meals to seniors 60+

Sunnyvale Senior Center..... (408) 730-7360
550 E. Remington Drive, Sunnyvale
Activities, services and lunch for adults 50+

SOCIAL SERVICES

CalWORKs (408) 271-5600
Public service program that helps eligible families become self-supporting through temporary cash aid

General Assistance Program..... (408) 271-5600
591 N. King Road, San Jose

Santa Clara Family Health Plan (877) 680-6144
Enrollment assistance for public health insurance such as Medi-Cal, Healthy Families, Healthy Kids and more

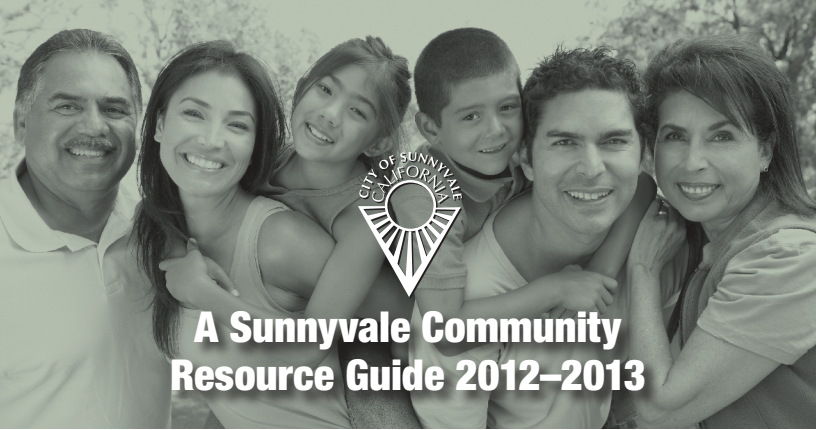
Social Services Agency..... (650) 988-6100
100 Moffett Blvd, Mountain View
Apply for CalWORKs, food stamps and medi-cal

TRANSPORTATION

Outreach Paratransit Service..... (408) 436-2865
Low-cost paratransit for senior adults and people with disabilities

SamTrans & Caltrain (800) 660-4287
Commuter rail between San Francisco, San Mateo and Santa Clara counties

Santa Clara Valley Transportation Authority (VTA)..... (408) 321-2300
Bus and light rail service within Santa Clara County



A Sunnyvale Community Resource Guide 2012–2013

YOUTH SERVICES

Child Care

City of Sunnyvale Youth and Family Resources (408) 730-7800
785 Morse Ave., Sunnyvale
Information and referral for parents seeking child care in Sunnyvale and support to child care providers

Community Child Care Council of Santa Clara County, Inc. (4 C’s)..... (408) 487-0749
2515 N. First Street, San Jose
Resource and referral, childcare payment assistance, food subsidy payments to child care providers

Community Child Care Licensing (408) 324-2148
2580 N. First Street, Suite 300, San Jose
Issues state licenses and monitors Family Child Care Homes and Child Care Centers, answers questions from parents

Foster/Adoptive Care

Help One Child (888) KID-HOPE
858 University Ave., Los Altos
Free support and resources for foster, foster-adopt and kinship care

Kinship Center (408) 350-1306
3031 Tisch Way, Suite 306, San Jose
Foster care services for Santa Clara County

Santa Clara Co. Social Services (408) 299-KIDS (5437)
Department of Family & Children’s Services
333 W Julian St., San Jose
Foster parent services and recruitment

Children & Teen Services

Columbia Neighborhood Center (408) 730-7800
785 Morse Ave., Sunnyvale
Provides parent education, recreation, health and enrichment activities for youth and families

Sunnyvale Community Center (408) 730-7350
550 E. Remington Dr., Sunnyvale
Fee-based recreation activities for all ages. Fee waivers available for qualified youth

Sunnyvale Public Library (408) 730-7300
655 W. Olive Ave., Sunnyvale

COUNSELING/MENTAL HEALTH

Bill Wilson Center (408) 243-0222
3490 The Alameda, Santa Clara
Counseling for families, groups, individuals and court-ordered counseling
Services available to all ages on a sliding fee scale

Community Health Awareness Council (CHAC) (650) 965-2020
711 Church Street, Mountain View
Counseling and support services for children, youth and adults

Fair Oaks Mental Health..... (408) 992-4800
660 S. Fair Oaks Ave., Sunnyvale

JFK University Community Counseling Center (408) 524-4900
572 Dunholme Way, Sunnyvale
Affordable, sliding fee scale for counseling

Lighthouse of Hope Counseling Center (408) 716-8101
1515 Partridge Ave., Sunnyvale
Provides a variety of counseling services for individuals, couples and families, including parenting education. Affordable and sliding fee scale

YWCA Counseling Services (408) 295-4011 ext. 259
375 S. 3rd St, San Jose
Individual and family counseling. Intake and information line

DOMESTIC VIOLENCE/CHILD AND ELDER ABUSE

Adult Protective Services..... (408) 928-3860
Santa Clara County Adult/Elder Abuse Reporting Hotline

Advocate in District Attorney’s Office (408) 792-2546

Asian Women’s Home (408) 975-2739
2400 Moorpark Ave., Suite 300, San Jose
Emergency shelter, food, clothing. 24-hour crisis hotline

Child Protective Services (408) 299-2071
Santa Clara County Child Abuse Reporting Hotline

Next Door, Solutions to Domestic Violence (408) 279-2962
24-hour hotline for victims of domestic violence

YWCA Domestic Violence Crisis Line..... (800) 572-2782
375 S. Third Street, San Jose
Counseling, shelter and children’s services for victims of domestic violence



DRUGS / ALCOHOL / POISON CONTROL

Al-Anon/Alateen..... (408) 379-1051
Support for relatives and friends of alcoholics

Alcoholics Anonymous – Santa Clara County Central Office.....(408) 374-8511
24-hour help line

Center for Substance Abuse Treatment.....(800) 662-HELP (4357)
U.S. Department of Health and Human Services

Narcotics Anonymous(408) 998-4200
Hotline for meeting times and locations

Poison Control Action Line..... 1 (800) 222-1222
California Poison Control System for poison prevention and poison emergencies and questions

EMPLOYMENT

CONNECT! Job Seeker Services..... (408) 774-2365
Offers free and low-cost career development services and job search assistance

NOVA(408) 730-7232
505 W Olive Ave., Ste. 550, Sunnyvale
No-cost professional employment and training agency for adults 18 and older

NOVA Youth(408) 730-7640
505 W. Olive Ave. Ste 630, Sunnyvale
No cost; ages 14 – 24

FOOD

CalFresh.....(650) 988-6100
The CalFresh Program helps single people and families with little or no income to buy food

California Women, Infants and Children (WIC) Supplemental Nutrition Program(888) 942-9675
Health and nutrition program for low income pregnant women and their children under age five

Our Daily Bread.....(408) 736-4155
St. Thomas Episcopal Church – 231 S. Sunset Ave., Sunnyvale
Mon, Wed, Fri 11:00 a.m. – 12:30 p.m.
Free hot lunch; open to all

Salvation Army.....(408) 720-0420
1161 S. Bernardo Avenue, Sunnyvale
Temporary and transitional living center, emergency food, clothing, financial assistance, drug/alcohol treatment

Second Harvest Food Bank of Santa Clara County ... (800) 984-3663
Free food for low-income individuals

Sunnyvale Community Services.....(408) 738-4321
725 Kifer Road, Sunnyvale
Mon – Fri, 9 – 11:30 a.m.; 1 – 4:30 p.m.
Financial assistance, food, human services referral

Sunnyvale FISH(408) 245-9109
1112 S. Bernardo Avenue, Sunnyvale
Emergency food, clothing and other household and personal needs distributed on Tuesdays 9:00 a.m. – 11:00 a.m.

HOUSING

24-Hour Shelter Bed Hotline(800) 774-3583
Shelter for individuals, families and youth

Bill Wilson Center (Youth ages 11 – 17).....(408) 243-0222
Emergency shelter, food, clothing

Catholic Charities of Santa Clara County.....(408) 468-0100
2625 Zanker Road., Ste. 200, San Jose
Shared housing, affordable housing, employment assistance, counseling

Emergency Housing Consortium (EHC) LifeBuilders... (408) 294-2100
2011 Little Orchard St., San Jose
Emergency shelter for individuals and families

InnVision the Way Home(408) 292-4286
1900 The Alameda Suite 400, San Jose, CA 95126
Silicon Valley provider of housing and services for homeless families and individuals

Mid-Peninsula Housing Coalition.....(650) 356-2900
Assisted rental housing for low- and moderate-income families, seniors, single adults and persons with special needs

HEALTH & DENTAL SERVICES

Children’s Dental Center(408) 701-5882
897 W. El Camino Real, Sunnyvale
Dental services for children. Medi-Cal and most insurance plans accepted

Children’s Health Initiative(888) 244-5222
Provides enrollment assistance for children’s health insurance programs and services

El Camino Hospital.....(800) 216-5556
2500 Grant Road., Mtn. View
Health line to find physicians and information on El Camino services

Lucile Packard Teen HealthVan.....(650) 736-7172
Services for unisured and homeless teens

Mayview Health Clinic
785 Morse Ave.,Sunnyvale(408) 746-0455
100 Moffet Blvd., #101, Mountain View(650) 965-3323
Affordable, sliding scale fee for health services for children and families

Palo Alto Medical Foundation(650) 934-7800
701 E. El Camino Real, 2nd Floor, Mtn. View
Walk-in urgent care services

Planned Parenthood(408) 739-5151
604 E. Evelyn Ave., Sunnyvale
Reproductive and general health care services

RotaCare Free Clinic(650) 988-8200
Park Pavillion (YMCA back entrance), 2400 Grant Rd., Mtn. View
Free and low-cost health services; insurance not required

Valley Health Center Dental Line.....(408) 808-6102
No cost or low cost dental services for adults and children

Valley Health Center at Fair Oaks.....(888) 334-1000
660 S. Fair Oaks Ave., Sunnyvale
Prenatal, pediatric and dental services available at low cost

REFERRAL & CRISIS LINES

211 of Santa Clara County211
Information and referral to a full range of free health, community disaster services and human services information

“24-7 Line” Youth in Crisis Hotline(888) 247-7717

AIDS Hotline(800) 342-2437
National AIDS/Sexually Transmitted Disease Hotline

Alzheimer’s Association Family Help Line(800) 660-1993

Anti-Hate Hotline(408) 279-0111
CONTACT Cares for discrimination reporting

California Youth Crisis Line.....(800) 843-5200
California Child Youth and Family Coalition

Gay, Lesbian, Bisexual, and Transgender (GLBT) National Youth Hotline(800) 246-PRIDE (7743)
Youth services, peer counseling and local resources

Inclusion Warm Line.....(408) 453-6651
For parents and educators looking for support, information and referrals for children with special needs or disabilities

National Center for Missing and Exploited Children ... (800) 843-5678
To report a sighting of a missing child, report a missing child or request safety information to protect your children

National Runaway Hotline(800) RUN-AWAY (786-2929)
Serving runaways, homeless and at-risk youth and their families

National Safe Place..... TEXT 69866
24-hour text-for-support for youth in crisis to get immediate access to help and safety. Text 69866 and word SAFE for closest Safet Place youth shelter agency

Parental Stress Hotline(408) 279-8228
24-hour phone counseling for parents experiencing depression, grief and parental stress

Rape Crisis Hotline(408) 287-3000
YWCA Rape Crisis Center, 24-hour hotline

Suicide and Crisis Services of Santa Clara County(855) 278-4204
24-hour phone counseling. Multilingual counselors available to provide emotional support and crisis intervention to persons in life threatening situation

Warm Line for Kids & Teens(408) 279-0303
24 hour hotline for kids and teens who are home alone. Line befriends latchkey children by offering safety and support to them and their working parent

HOSPICE CARE

Hospice of the Valley(408) 559-5600
4850 Union Avenue, San Jose

Pathways Home Health and Hospice(888) 755-7855
585 N. Mary Ave., Sunnyvale

IMMIGRANT SERVICES

Catholic Charities of Santa Clara County.....(408) 468-0100
2625 Zanker Road, San Jose
Assistance with US Citizenship applications, interview preparation, ESL & citizenship classes

US Citizenship & Immigration Services Information Line 1 (800) 375-5283
Information on visas, permanent residence, and citizenship

Centro Legal De la Raza.....(415) 575-3500
474 Valencia Street, Suite 295 , San Francisco
Free legal services pertaining to immigration, housing & employment. Immigration legal clinics are offered every 2nd & 4th Thursday of each month

Immigration and Citizenship Program (ICP)(408) 534-5451
701 Vine St., San Jose
Provides immigrant integration services in various languages

LEGAL ASSISTANCE & MEDIATION

Bay Area Legal Aid(800) 551-5554
Legal advice line for low income residential tenants

Katharine & George Community Law Center.....(408) 288-7030
1030 The Alameda, San Jose
Free legal services for low-income individuals; employment, workers’ compensation, consumer and immigration

Law Foundation of Silicon Valley..... 408-293-4790
152 N. Third Street, 3rd floor, San Jose
Fair Housing Law Project, Health Legal Services, illegal discrimination and more

Pro Bono Project.....(408) 998-5298
480 N. First Street, San Jose
Obtain legal consultations on family law issues, bankruptcy, immigration, and offers community legal clinics in San Jose, Sunnyvale, and Mountain View

Project Sentinel
298 S. Sunnyvale Avenue, Suite 209, Sunnyvale(408) 720-9888
First-time homebuyer education, mortgage counseling and foreclosure prevention

525 Middlefield Road, Suite 200, Redwood City.....(650) 321-6291
Tenant/landlord assistance, neighbor disputes & mediation

Santa Clara County Superior Court(650) 462-3800
Small Claims Division – 270 Grant St., Palo Alto

Senior Adult Legal Assistance (SALA).....(408) 295-5991
160 E. Virginia Street, San Jose
Simple wills, estate planning, elder abuse, medical & medicare assistance